



Red Door

FAMILY SHELTER

*Ending family homelessness...
one family at a time*



Annual Report 2010

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A Message from the President and the Executive Director

Dear Friends and Supporters,

At the Red Door we operate two family shelters. One has 50 beds and shelters only women and children fleeing abuse. The other provides 106 beds and accommodates refugee families, families experiencing other forms of homelessness as well as those facing abuse.

Over this past year, we provided shelter and other related support services to over **530** families. We provided **287** families (680 individuals) with emergency housing and related support services and of those served, 58% (or 396) were children. Of the 287 families, 34% came to us fleeing abuse, 25% came because they were newly arrived refugee claimants to Canada and 41% came because they were experiencing other forms of homelessness such as an eviction or escaping unsafe accommodations.

Of the families we sheltered this past year, we were successful in assisting 125 of them to find either subsidized or private market rental housing. Due to the very long waiting list for affordable housing in Toronto, only 28% were able to secure subsidized housing. The remaining 72% moved into private market rental housing and are paying on average over 56% of their income in rent. Consequently, they continue to be at the risk of being homeless.

Due to the fact that many of the families that leave our shelters are still at the risk, we continue to offer them support through our Outreach Department. This year the department helped over **213** families in the community remain housed.

Our Outreach Department begins by helping each family integrate into their new community by connecting them to the support services they might need. Our staff will also accompany them on court, immigration and medical



Participate, or pledge your support to help the Red Door in this year's Scotiabank Toronto Waterfront Marathon Charity Challenge. This is our first year participating so let's make it a great one!

Whether you do a Marathon, Half Marathon or 5k, or support someone who does, your fundraising makes a difference!

Help us reach our goal of raising \$10,000 to support our shelter and outreach programs this year.

For more information, please email: fundraising@reddoorshelter.ca

appointments, if needed. Because many of our families are choosing between feeding their children and paying the rent, we also offer a food bank on a biweekly basis. Last year our food bank supported over 170 families.

Another accomplishment we are very proud of is that we are on Charity Intelligence Canada's list of Recommended Charities for 2009. We are one of only 29 charities in Canada to make their list. The plaque that we were presented states "Red Door Family Shelter has been recommended by Charity Intelligence Canada for the year 2009, having proved itself to be a top performing charity, making a real difference to the lives of Canadians in need." We are very proud to have made the list because it comes after an extensive evaluation process and acknowledges the real value we add to our community.

An additional achievement this year is that we have greatly increased our capacity to use volunteers in our programs. We now have our first full-time Volunteer Coordinator, Bev Webb, who is doing a wonderful job connecting to all of the great support we have in the community. We now have 40 active volunteers who are involved in all aspects of our work. Our volunteers provide support to many of our departments such as our childcare and pre-school programs, our food bank, and our kitchens. They also help to provide additional services such as hairdressing, ESL classes, and fun activities such as arts and crafts, knitting groups, and bingo.

We have also been able to leverage the support of a number of corporate work groups over the past year. These teams have come to the Red Door to give back to their community and have volunteered their time painting fire doors and recreation rooms, hosting a pancake breakfast or a barbecue, planting flowers, organizing our donations, or running activities during our family nights. We are proud of our work this past year to leverage the tremendous support we have in the community to directly benefit our families. Thank you to all of our great volunteers!

In looking ahead, one of our biggest challenges is the fact that the United Church of Canada wants to sell the church we are in and we do not have the funds to purchase it. However, we are in the process of negotiating with our funder, the City of Toronto, to buy the building and redevelop a new shelter on that site. While we are at the very beginning of this project, we have put into place the key people who will help us navigate this very complicated process. We are very happy with our progress to date and believe we will be successful.

In closing, we are pleased to have helped over 530 families end their episode of homelessness and want to thank our dedicated staff, our wonderful Board of Directors and our very generous donors for all their efforts to provide the best possible services to the families who come through our doors. Many thanks to you all!

Sincerely,



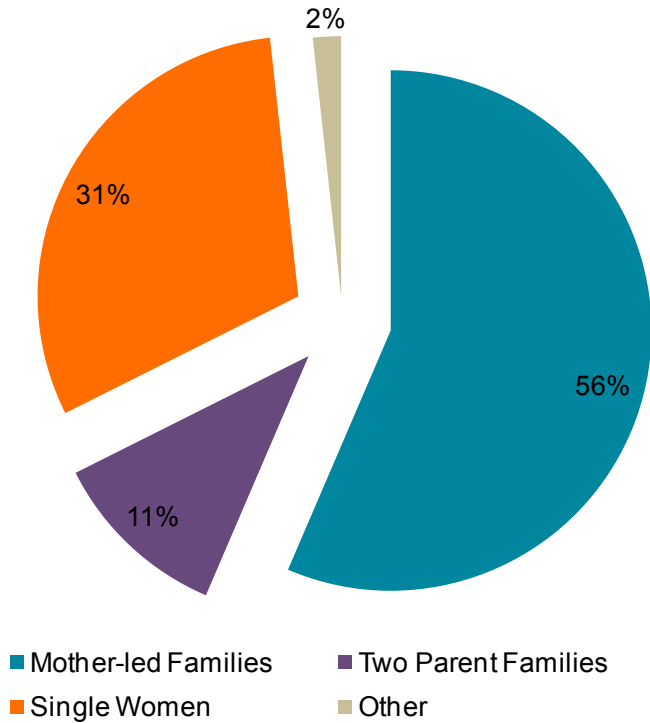
Christine Mapp Batchelor
President of the Board of Directors



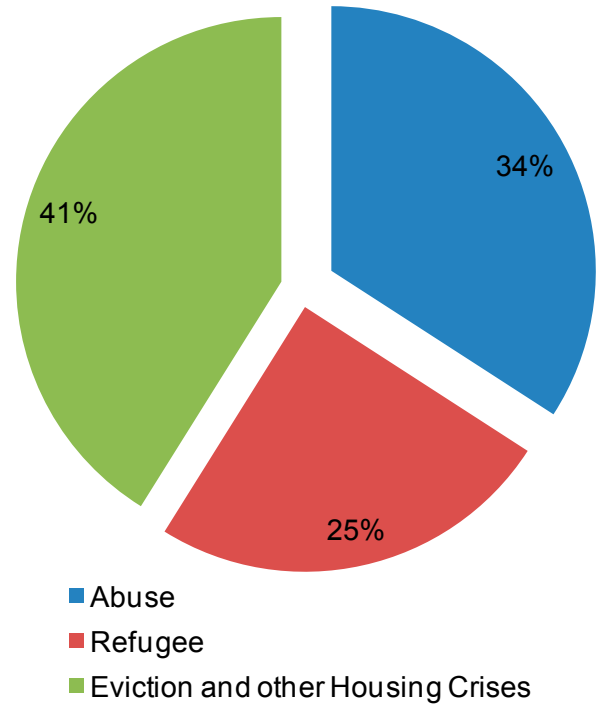
Bernnitta Hawkins
Executive Director

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Family Composition

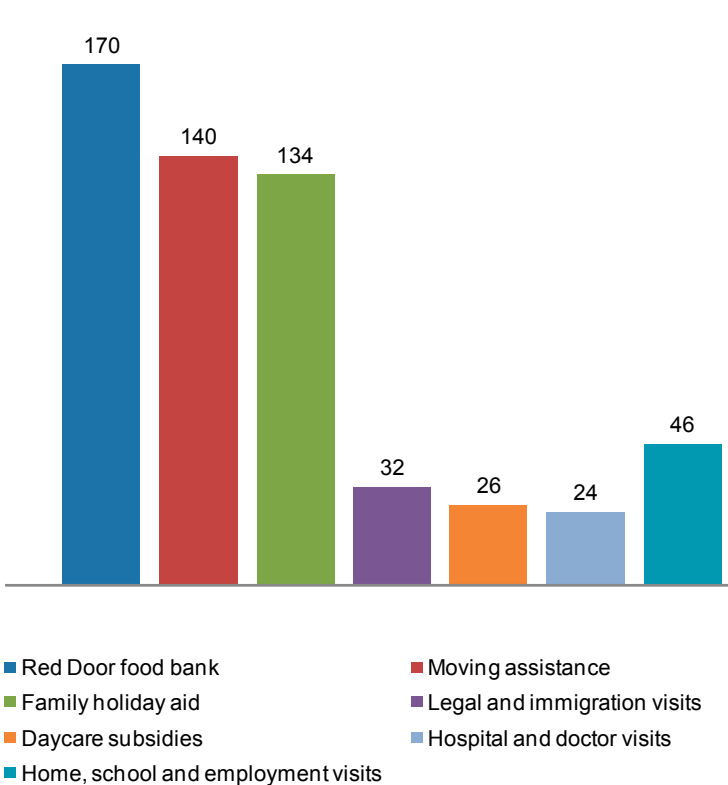


Reasons for Coming



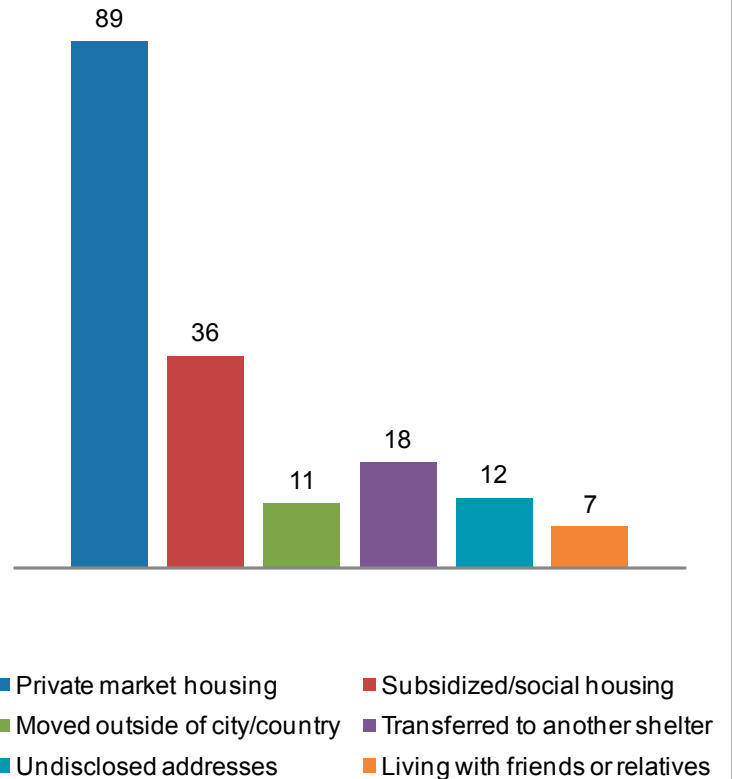
Outreach Program Statistics

Number of families supported by:



Outbound Housing Statistics

Number of families who have moved to:



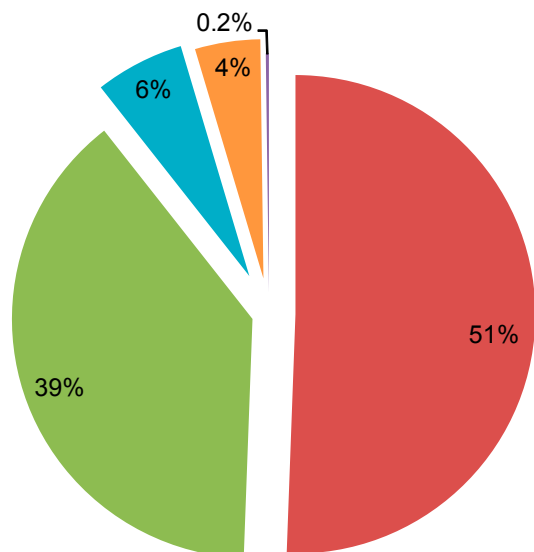
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Woodgreen Red Door Family Shelter

Revenue and Expenses for the Year Ended March 31, 2010 (in thousands of dollars)

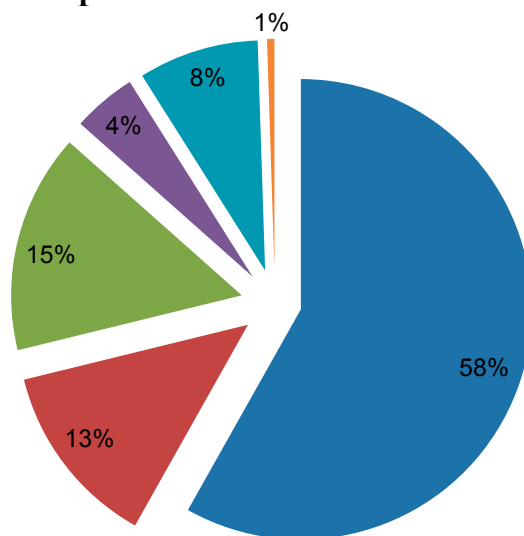
	<u>2010</u>	<u>2009</u>
Revenue		
City of Toronto	\$2,634	\$2,411
Ontario Ministry of Community and Social Services	\$2,021	\$2,033
Donations and Fundraising	\$312	\$233
City of Toronto Housing Help	\$229	\$224
Interest and Miscellaneous Income	\$11	\$61
Total Revenue	\$5,207	\$4,962
Expenses		
Salaries and Benefits	\$3,023	\$3,127
Occupation Costs, Mortgage Interest and Amortization	\$677	\$734
Residents' Needs and Moving Program	\$801	\$697
City of Toronto Housing Help	\$233	\$233
Administration	\$438	\$342
Fundraising Costs	\$27	\$27
Total Expenses	\$5,199	\$5,160
Excess (deficiency) of revenues over expenses	\$8	\$ (198)

2010 Revenue



- City of Toronto
- Ontario Ministry of Community and Social Services
- Donations and Fundraising
- City of Toronto Housing Help
- Interest and Miscellaneous Income

2010 Expenses



- Salaries and Benefits
- Occupation Costs, Mortgage Interest and Amortization
- Residents' Needs and Moving Program
- City of Toronto Housing Help
- Administration
- Fundraising Costs

Thanks to all of our many donors!

This year we received tremendous support from the community with record holiday donations and many new donors who have joined our family of supporters. We gratefully acknowledge and thank each of you for your commitment and generosity.

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