

Red Door – Pathway to Housing Framework



Our mission is to end family homelessness, one family at a time. We developed the 'Pathway to Housing' framework to support this mission, which guides families toward achieving lasting housing security.

Each Red Door staff member plays a vital role in this journey. Through the dedication and collaboration of our team, we create a nurturing environment that enables families to reach their housing goals and make lasting changes in their lives.

1

Intake Process

Upon arrival, a shelter staff member provides an orientation to familiarize clients with the facilities and available resources. A safety plan is created to address specific concerns and enhance their sense of security if needed. This welcoming process helps ease the transition during a difficult time, builds a sense of connection, and reassures clients that their well-being is a priority.

2

Temporary Shelter

Clients are offered temporary shelter in a secure and supportive environment where they can find relief from their immediate challenges. This safe space encourages clients to regain their footing, prioritize their needs, and access services that support their journey toward permanent housing.

3

Basic Needs

Shelter staff ensure that clients' essential needs are met by providing nutritious meals, clothing, and personal hygiene items. This support is vital for maintaining clients' well-being and dignity, allowing them to focus on their journey toward stable housing. Staff also offer emotional support through compassionate interactions, helping instill hope and resilience in clients as they navigate their challenges.

4

Case Management

Clients are paired with a case worker who collaborates with them to create a personalized plan for transitioning to housing. This plan, tailored to the client's unique circumstances, includes access to resources such as legal services, financial assistance, job training, and childcare. Through this individualized support, clients are equipped to overcome obstacles, gain security, and work toward sustainable housing solutions.

5

Client Enrichment

Clients can access various workshops, activities, and programs to help them navigate challenging life situations. Life skills training equips families with practical tools for daily living, such as time management, organization, and effective communication. Financial literacy workshops provide guidance on budgeting, saving, and financial management to support long-term stability and independence. Families are also connected to essential community resources, including health services, employment opportunities, and educational programs, through targeted referrals.

6

Children & Youth Programming

Programs for children and youth are designed to support their growth and well-being by meeting their diverse needs holistically. This includes educational support for academic success, recreational activities that promote health and social skills, and childcare options for working parents. Referrals to mental health services are also available to help young clients manage challenges, build resilience, and develop healthy emotional skills. Together, these resources foster a nurturing environment where children and youth can flourish and feel a sense of belonging.

7

Transition to Housing

Clients are assigned a housing worker who assists them in searching for a suitable home, offering guidance on available options and local market insights. The housing worker supports families in completing subsidy applications and securing housing supplements, ensuring they understand each step of the process. For women living in the community who are experiencing domestic abuse, a transitional housing worker develops safety plans, creates personalized service plans to facilitate their housing transition, and guides them through system navigation during this phase. This comprehensive support helps families find safe, stable housing and enhances their quality of life.

8

Housing Sustainability

Once clients are ready to move into their own homes, they are connected to our outreach program, which provides ongoing support to help them maintain stable housing. An outreach worker assists each family in navigating challenges and connects them to essential community resources. Additionally, outreach workers organize a weekly food bank, ensuring families can access nutritious food and other necessities. This continued support addresses immediate needs and fosters long-term self-sufficiency.



Red Door
FAMILY SHELTER

www.reddoorshelter.ca